

CUSTOMER SERVICE REPRESENTATIVE (TEMPORARY/RELIEF)

ST. JOHN'S – CLOSING DATE: APRIL 19, 2018

COMPETITION NUMBER: NPJP-2018-15265

Are you ready to explore an exciting career in a fast-paced, high-performance environment?

If you are seeking a challenging and rewarding experience, have we got an opportunity for you! We are looking for a highly motivated team player with a strong commitment to safety, an excellent work ethic, and effective interpersonal and communication skills.

As a valued member of our Customer Relations Team, you have a genuine interest in working with people and providing quality customer service. You will use your strong communication skills to assist customer in obtaining and finalizing service, resolving and responding to customer enquiries, providing energy efficiency advice, promoting customer/energy programs and service, collecting customer arrears by phone, and processing trouble and outage calls.

Your qualifications include completion of a Bachelor of Business or related field or a three year Business Management (Accounting or Marketing) Diploma. Experience in a Call Centre or Customer Service environment would be an asset. You are a team player with strong interpersonal, communication, customer service and organizational skills with the ability to multi-task and work independently in a computerized environment. Compensation is per the current Collective Agreement.

Apply online at newfoundlandpower.com/en/About-Us/Careers/Career-Opportunities.

We thank all applicants for their interest but only those selected for an interview will be contacted.



WHENEVER. WHEREVER.
We'll be there.

NEWFOUNDLAND
POWER
A FORTIS COMPANY