

# CUSTOMER SERVICE SPECIALIST (METERING)

ST. JOHN'S – CLOSING DATE: AUGUST 26, 2019

COMPETITION NUMBER: NPJP-2019-25706

## Are you ready to explore an exciting career in a fast-paced, high-performance environment?

If you are seeking a challenging and rewarding career with room for continuous advancement and a competitive compensation package, have we got an opportunity for you! We are looking for a highly motivated team player with a strong commitment to safety and customer service, an excellent work ethic, and effective interpersonal and communication skills.

As a valued member of our Customer Relations Team, you will be responsible for the prevention, detection and recovery of potential losses by monitoring metering activities throughout the Company. This includes: ensuring metering quality protection procedures and controls are in place and followed; developing new controls as required; providing regular reports to senior management; working with customers to resolve matters related to billing; serving as a key contact with outside contractors, electricians and electrical inspection authorities; and, investigating and reporting on incidents as they arise.

Your qualifications include completion of a Bachelor's degree in Business, or a three-year diploma in Business Management, supplemented by a minimum of 4-7 years' related experience. Experience in a regulated electrical utility is an asset. You must hold and maintain a valid motor vehicle driver's license. Some travel is required. You are detail oriented and organized, with a strong ability to work collaboratively and independently. You have strong problem solving and analytical skills and exceptional judgment to achieve results.

Apply online at [newfoundlandpower.com/en/About/Careers/Career-Opportunities](http://newfoundlandpower.com/en/About/Careers/Career-Opportunities).

We thank all applicants for their interest but only those selected for an interview will be contacted.



WHENEVER. WHEREVER.  
We'll be there.

NEWFOUNDLAND  
**POWER**  
A FORTIS COMPANY