

To join,

- 1** Complete the Automatic Payment Plan Agreement as required. Please indicate your authorization by signing the form.
- 2** Attach a cheque marked "Void". (Note: If you do not have a cheque or a chequing account, please obtain an authorized payment form from your financial institution. This form must indicate the account from which the payment will be withdrawn and be signed by your bank.)
- 3** Mail, fax, or email the completed Automatic Payment Plan Agreement and the void cheque/payment form to the address below.

Mail: Newfoundland Power Inc.  
Customer Contact Centre  
P.O. Box 8910  
St. John's, NL A1B 3P6

Fax: (709) 737-2903

Email:  
customerrelations@newfoundlandpower.com  
Please scan the documents and attach to the email as well as indicate "APP request" in the subject line.

**For more information  
on how you can get the most  
out of your energy dollar visit  
[takechargenl.ca](http://takechargenl.ca)  
or call 1-800-663-2802.**



# Automatic Payment Plan

Pay your bill on time,  
every time.



## Automatic Payment Plan

Sign up for our Automatic Payment Plan (APP) and have the amount of your electricity bill automatically deducted from your bank account each month. On time, every time!

You can also customize your payment plan to best suit your budget. No more writing cheques, mailing payments or worrying about late payments.

You will continue to receive your monthly electricity bill showing the amount of your bill and the date the payment will be withdrawn from your bank account.

## Choose from two Automatic Payment Plan options:

### Discount Date:

Your payment will always be deducted on your discount date. Never lose your discount again!

### Interest Date:

This is the date after which interest will be applied to unpaid balances greater than \$50. Choose this date to avoid interest, however your discount will be lost.

# Automatic Payment Plan Agreement

## 1. Customer Information (Please print clearly)

Name: \_\_\_\_\_ Telephone Number: Daytime: \_\_\_\_\_  
Home: \_\_\_\_\_  
Service Address: \_\_\_\_\_ City: \_\_\_\_\_  
Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Email Address: \_\_\_\_\_  
Newfoundland Power Bill Account Number: \_\_\_\_\_

## 2. Bank Account Information

Bank Account Number: \_\_\_\_\_ Bank Transit Number: \_\_\_\_\_  
Financial Institution Number: \_\_\_\_\_  
Financial Institution: Name: \_\_\_\_\_  
Branch Address: \_\_\_\_\_

## 3. Automatic Payment Plan Details

You, the Payor, authorize Newfoundland Power to debit the bank account identified above on:

Discount Date  Interest Date

These services are for (check one)  Personal  Business Use

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature (if joint account): \_\_\_\_\_ Date: \_\_\_\_\_

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this Automatic Payment Plan Agreement. To obtain more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

You may cancel your Automatic Payment Plan any time subject to providing notice to Newfoundland Power at least 10 business days before your next scheduled payment date. To cancel contact Newfoundland Power by email at [customerrelations@newfoundlandpower.com](mailto:customerrelations@newfoundlandpower.com), online at [www.newfoundlandpower.com](http://www.newfoundlandpower.com), by telephone at 737-2802 or 1-800-663-2802 or in writing by registered mail. To obtain a sample cancellation form or for more information on your right to cancel an Automatic Payment Plan Agreement, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

Newfoundland Power collects, maintains and uses personal customer information to provide electrical service and programs and services to customers. By providing the requested information, you consent to its use for these purposes. Newfoundland Power will safeguard all of the information you provide to us, and will not share this information with outside parties except for purposes identified in the Company's personal information policy or when required to do so by law.